PETER KORNEK
Facharzt für Innere Medizin

Peter Kornek started his medical office in 2007, after completing his studies in Berlin and working in internal medicine, oncology, radiation therapy, radiology and dermatology in hospitals. His team includes two medical assistants and a trainee. Regular training of all staff guarantees the highest quality of medical consultation.

Medical office moves to flexible IP phone system
Patients notice change immediately

The medical office was already planning for a while to replace their old phone system to also give a professional appearance on the phone. The possibility to switch from ISDN to VoIP was also to be taken into account, as well as the integration of mobile DECT handsets to be able to move freely around the office and still be available.

Switching to AskoziaPBX was successfully done within one afternoon. As the new IP phones use the already existing network infrastructure, no new cables were required. Whereas ISDN will be still used for outgoing calls, a future transition to VoIP and NGN is already provided for.

"With the future transition to VoIP telephony in mind, we have chosen Askozia as our new phone system. We can continue using our cordless analog DECT phones and our fax machine. As a medical office, the flexible time and emergency switches are of great help for us."

Peter Kornek, Internist

Our patients noticed the difference immediately. They no longer receive a busy signal when all phones are busy, but are automatically welcomed and can listen to waiting music until their call is taken.

Furthermore, the office now saves the high monthly leasing costs of the old telephone system. The investment for AskoziaPBX and the new phones has already paid off after a few months.

Solution at a glance

- Flexible time switch for emergency services

- DECT phone integration

- Analog fax integration

- Welcome message

- ACD call queues

About Askozia

Askozia started out in 2007 by developing a highly intuitive telephone system firmware for embedded appliances. Askozia has since become an international developer of realtime IP communication technologies and PBX software for service providers, SMBs and system integrators worldwide.